

Management plan

1 Oakleagh Close , Wrexham, LL11 2AU

Company Name: Omega Care Group

Address: 3 Hollins Close L15 8AN

Homes Manager:

Responsible Individual/Director:

Director:

Our aims and ethos

Omega Care is committed to providing a high standard of care to children and young people throughout the service. Every child deserves the chance to grow up in a loving family with a safe, secure home to call their own, and to be part of a wider community. Yet, for some children, situations beyond their control can mean they find themselves living outside their family home for extended periods of time. When that happens, Omega Care Group want to try their upmost to make sure we can provide them with the reassurance of knowing they won't need to leave their local area. Omega Care want to build a safety net that will mean a child's life is disrupted as little as possible by making sure they don't need to move school, or move away from their friends, at a time when they need stability the most. Omega Care Group wants to support regions to invest in creating life-changing opportunities that help those in our society who need it most, and ensure we can reap the benefits of secure, local jobs for our residents.

We want our young people to have access to employment, training or education and to have encouragement and recognition for their achievements; we will ensure that they;

- participate in social, cultural and leisure activities.
- they make positive friendships.
- they enjoy relationships with family member.
- they achieve academically in line with their ability'.
- Make a positive contribution.
- Enjoy and achieve.

Omega care embrace social value, that's why giving something back to the community is embedded in all of Omega Care Group's activities across our residential children's home's.

Being treated with kindness and dignity is a social value judgement about the processes of health and social care. Treating employees with fair terms of service and adequate wages and salaries is a social value judgement about process. These may or may not be as important as the consequences for health and quality of life that they generate but they are surely there to be taken into account for their potential to improve or diminish the quality of people's lives.

Service providers and people all working together to solve the crisis, through new opportunities created by the social value delivery model framework. This will see care providers sharing solutions, resources, and costs, with care agencies actively working with community-based organisations and facilities. There also needs to be a strong focus on co-production and mobilising people's opinions and capacities. People's families and friends should be seen as part of a person's assets. In effect, people need to be key partners in identifying and achieving their own well-being.

Our children and staff engage with the community and support charities through fund raising events and this will continue in the Liverpool city region.

Staffing matters

At full occupancy, there will be 2 children in the home, supported by a team of 6 residential staff, who will be on a rolling rota, with two staff sleeping in at night. (See appendix A)

Rotas will consist of 2 staff members on duty – shifts will commence at 10am with staff staying at the home for 2 days, sleeping in for 2 nights, the shift will end at 10.30.

Handovers take place every 2nd day at 10.30am, one staff member will hand over to the new shift.

The Manager will be present during the week, around the hours of 9-5, although this does depend on the needs of the service. Managers at Omega Care build excellent relationships with neighbours and are accessible to discuss any concerns they have and any positive feedback, which would be more common! There is a complaints procedure that any person can follow should they require this, albeit to date Omega hasn't had a neighbours complaint for any of the 6 homes.

All staff will be working towards or have, a level 3 diploma in children and young people, and have extensive training, they receive regular training in PRICE (protecting rights in a caring environment) which is Bild accredited. Additionally, staff are trained in the Dan Hughes PACE model.

There is an on-call support system 24/7, this is facilitated by Omegas senior staff and registered Managers.

Additionally there is a service manager and 2 directors, one director being the responsible individual and designated safeguarding officer, who are available for support.

Day to day

Generally, on a to day basis, the home runs as a family home, children will be supported to rise, follow their morning routine, have breakfast and attend education. Staff will transport children to and from education. Staff attend PEP meetings, parent evenings etc, and have regular contact with the education provider.

On return, children should go to clubs of their choice, or may go on activities with the support staff. They may visit family and friends, which is encouraged and supported by the staff.

Tea will be prepared by staff and children who sit at the table and eat together. The evening could consist of homework followed by activities such as; film nights, games nights, pamper nights. Children are encouraged to help prepare and cook tea as part of their independence, and are supported to learn other skills to prepare them for adult life.

Support staff ensure that all medical appointments are arranged and support children to attend. All children have a child looked after (CLA) nurse allocated to them. All children have key worker of their choice, who supports them with 1-1- keywork sessions.

Car parking

The home will have 2 staff members on shift each day, and a manager during office hours.

There are no parking restriction on Hollings's road or the local area. The home has enough space to park 2 cars on the drive, and 1 car in front of the house. The grassy part of the drive will be extended to facilitate 2 cars.

Staff will be encouraged to car share to reduce cars at the site, some staff members will use public transport to get to and from work

Omega has a cycle to work scheme, and a bike shed will be available in the back garden of the home.

We will be seeking to employ staff from the local area, who may be walk, cycle or get public transport, or car share

Protective Factors of the home's locality:

All children should have the opportunity to live in an area in which they can have as close to a family life as possible, and be part of a community, in which they can thrive.

We have a duty of care to Children and to the local community, to ensure that any potential placement is thoroughly risk assessed, not just for what they require, but for the location of the home, local issues and concerns, we are obligated to do this under our legal responsibilities, and assessed under a set of standards and regulations set out by Ofsted.

The home will be registered with Ofsted and will be inspected at least yearly. The Children's homes regulations, regulation 40, required us to inform Ofsted of certain incidents.

All homes are subject to a safe area report under regulation 46 of the childrens home's regulations, as part of this assessment we liaise with other agencies such as the missing from home coordinator commissioners, PPU and LADO.

We continue to work in a holistic way, with a multi-agency approach, we build relationships with the local PCSO's who visit the home and keeps the manager up to date with local information, and emerging trends or areas of concern, such as an increase in crime.

Appendix A

Shifts lines.

Day 1 - 10am – 12pm sleep

Day 2– 8am – 12pm sleep

Day 3 8am -10.30am finish shift

Staff Name	Staff name	Annual leave	Training
Staff 1	Staff 4		
Staff 1	Staff 4		
Staff 2	Staff 5		
Staff 2	Staff 5		
Staff 3	Staff 6		
Staff 3	Staff 6		
Staff 1	Staff 4		
Staff 1	Staff 4		
Staff 2	Staff 5		
Staff 2	Staff 5		
Staff 3	Staff 6		
Staff 3	Staff 6		

