

Cerys Jones

From: Sharon Williams
Sent: 02 November 2021 09:04
To: Martin Humphreys
Cc: Matthew Phillips; Cerys Jones
Subject: RE: renewal outline planning application site adjoining Hillcrest Bethania Road Acrefair Wrexham LL14 3UD.

Dear Mr Humphreys,

I refer to your email to my colleague and wish to let you know that I informed your Agent that there was an outstanding fee of £80 on the 14th October 2021. As you can appreciate it has taken since January 2020 to get the required information to validate the application through numerous emails with yourself and your agent. I have tried to help you with this through communication with yourself and your Agent to get the application valid. The planning fees increased in September 2020 which are set by Welsh Government and therefore as your application was still invalid at this time awaiting the further information I have to request the further fee to validate the application of a further £80.

I will forward your complaint to my manager as requested.

Kind Regards

Sharon Williams
Swyddog Cefnogi Busnes / Business Support Officer Cyngor Bwrdeistref Sirol Wrecsam / Wrexham County Borough Council
01978 298785
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Guildhall, Wrexham, LL11 1AY
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From: Cerys Jones <Cerys.Jones@wrexham.gov.uk>
Sent: 02 November 2021 08:48
To: Sharon Williams <Sharon.Williams@wrexham.gov.uk>
Subject: FW: renewal outline planning application site adjoining Hillcrest Bethania Road Acrefair Wrexham LL14 3UD.

Sharon

Thank you for your help with this fee query.

Kind regards
Cerys

Cerys Jones



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From: Martin Humphreys <martinandpat@aol.com>

Sent: 02 November 2021 08:46

To: Cerys Jones <Cerys.Jones@wrexham.gov.uk>

Subject: Re: renewal outline planning application site adjoining Hillcrest Bethania Road Acrefair Wrexham LL14 3UD.

Dear Cerys

Before i pay the fee of £80 increase i would like you to pass my email letter sent to you dated Sun 31st October 2021 on to the complaints officer, the reason being i was not told by you or Sharon Williams early this year when i contacted you about my renewal outline planning application of the increase in fees before the CMRA was contacted at the cost to me of £660 for their application, because if i had of known i probably would of not gone ahead with the Coal Board Risk Assessment. waiting on confirmation or acknowledgement .

Kind Regards Martin .

-----Original Message-----

From: Cerys Jones <Cerys.Jones@wrexham.gov.uk>

To: Martin Humphreys <martinandpat@aol.com>

Sent: Mon, Nov 1, 2021 2:15 pm

Subject: RE: renewal outline planning application site adjoining Hillcrest Bethania Road Acrefair Wrexham LL14 3UD.

Thank you for the email, the fees for Planning Applications were increased in August 2020 as the application was valid on the 13 October 2021 therefore the additional fee is required in order to progress the application to a Case Officer.

Kind regards Cerys

Cerys Jones

Cynorthwydd Cymorth Busnes / Business Support Assistant

Cynllunio a Rheoleiddio / Planning and Regulatory

01978 298741

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From: Martin Humphreys <martinandpat@aol.com>

Sent: 01 November 2021 14:11

To: Cerys Jones <Cerys.Jones@wrexham.gov.uk>

Subject: Re: renewal outline planning application site adjoining Hillcrest Bethania Road Acrefair Wrexham LL14 3UD.

Thank you for your email but you have not addressed the points i have made in the letter and about the payment .
please could you deal with those points by return.

Kind regards

Martin.

-----Original Message-----

From: Cerys Jones <Cerys.Jones@wrexham.gov.uk>

To: Martin Humphreys <martinandpat@aol.com>

Sent: Mon, Nov 1, 2021 8:13 am

Subject: RE: renewal outline planning application site adjoining Hillcrest Bethania Road Acrefair Wrexham LL14 3UD.

Thank you for the email, the fee for an outline Planning Application is £460, if you would like to contact me on the number below, I can arrange to take the additional payment from you.

Kind regards

Cerys

Cerys Jones

Cynorthwydd Cymorth Busnes / Business Support Assistant

Cynllunio a Rheoleiddio / Planning and Regulatory

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From: Martin Humphreys <martinandpat@aol.com>

Sent: 31 October 2021 13:54

To: Cerys Jones <Cerys.Jones@wrexham.gov.uk>

Subject: Fwd: renewal outline planning application site adjoining Hillcrest Bethania Road Acrefair Wrexham LL14 3UD.

-----Original Message-----

From: Martin Humphreys <martinandpat@aol.com>

To: Cerys.jonesplanning@wrexham.gov.uk <Cerys.jonesplanning@wrexham.gov.uk>

Sent: Sun, Oct 31, 2021 1:44 pm

Subject: RE: renewal outline planning application site adjoining Hillcrest Bethania Road Acrefair Wrexham LL14 3UD.

Dear Cerys,

I am writing to you regarding our Planning renewal Application that was submitted to you as long ago as January 2020 with the applicable fee of £380.00 via our architect appointed, Mr Carl Hughes.

I tried to find out on numerous occasions what was happening with the application but due to the covid pandemic I was not able to speak to anyone at the Planning Department until I spoke to you and after several Emails you referred me to Sharon Williams only to be informed by her that my application was invalid due to lack of a CMRA.

I could not understand the reason for this as previous renewals had not required this and further, I do not know when the actual decision was made about my application or indeed, when I would have been informed of this if I had not chased the matter.

Despite this I got in touch with the CMRA and told them what had been requested from the Planning Department.

They also could not understand why this was needed because no work had been done on site. I could not provide any reasons to them as I did not know either but on the basis that it had been requested, they proceeded to carry this out at a cost to me of £660.00.

My Architect later informed me that he had submitted the report to you and that the application had now been validated, however, advising me that you had written to him to advise that there was an additional fee of £80 due to an increase in the fees. This is the first time I have had any contact with the Planning department since September and you only contacted me on 28 October 2021 to advise of this fee for the first time.

Our planning renewal application fee was submitted to you in January 2020 and you have held that money no doubt in your account until you decided to actually deal with the application. When you did deal with the application you decided to process this regardless of the fact that you were aware that there had been an increase in fees and you did so without consulting me first that I was content with this course of action and that I was in a financial position to do.

If you had notified me in January 2021 when you subsequently told me that you needed the CMRA then I would never have gone ahead with the CMRA at a cost of £660 and you have still not explained in writing to me why this was in fact required.

To date I have incurred a total of £1,340 (inc Architect's fees, fee for CMRA and planning renewal application fee).

I object to you requesting a fee for an increase in your fees which you failed to notify me of beforehand and which you proceeded with regardless. The the original application for which you took payment was submitted back in January 2020.

When you spoke to me in January 2021 you had ample opportunity to notify me of the increase and you failed to do so and as such I have incurred further financial outlay as set above which is not acceptable. Finally, as far as I am aware planning fees are not retrospective.

I trust in all the circumstances that you will not be pursuing the issue of the £80 fee as your request is not appropriate and indeed improper but if you still intend to do so, please provide a written explanation as to the following :-

Why was the CMRA needed in the first place

Why did you carry out further work without my consent if this would entail a further fee from me.

Explanation as how the new fees apply retrospectively

I look forward to you hearing from you.

Yours faithfully

Martin Humphreys

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