COSTA COFFEE

Servicing and Deliveries Management Scheme

14.03.2024

PROPOSED DELIVERY LOCATION

Servicing of the proposed coffee shop will take place from the coffee shop car park. An area of the car park would be cordoned off to customers prior to servicing taking place to allow service vehicles to enter the site and deliver from an appropriate location. A dedicated bay is not required. Customer cars are able to drive around the parked vehicle.

Goods would be trolleyed into the building via the back door of the unit. This is also adjacent to the location of the bin store. A zebra crossing is provided across the drive thru lane, with dropped kerbs which will also be used as the trolleying route for goods/bins if applicable.

DELIVERY VEHICLES USED AND FREQUENCY OF DELIVERIES

The following deliveries will typically take place each week.

- core and fresh deliveries around three times a week with a mix of 15 tonne and 18 tonne rigid vehicles used, listed below.
- non-perishable goods delivered once a fortnight in 18 tonne rigid vehicles.
- milk is delivered in vans on a daily basis with the exception of Sundays.

Products are delivered on either roll cages, dollies, or pallets and deliveries would take on average 30 minutes to complete.

In addition, refuse collection will be undertaken up to two times a week, and recycling also twice a week.

The deliveries would be undertaken within prearranged delivery slots. The coffee shop will be notified of the time slot in advance of the delivery so that an appropriate parking area can be cordoned off in advance.

MEASURES TO LIMIT DISTURBANCE

Servicing could take place at quieter coffee shop trading periods during the day, to reduce customer/service vehicle conflict both with coffee shop customers.

When service vehicles are on site a 'no idling' policy will be in place, with vehicles turning off their engines to minimise noise disturbance and fuel fumes from the vehicle.

The delivery company plan their routes efficiently using market leading planning tools. This means that appropriate vehicle routes to the site are to be used, using the strategic road network where appropriate, reducing the impact on the local area.

COSTA VEHICLE DETAILS

Type	-	Rigid 18T.
Length	-	11.2m
Width	-	2.65m
Height	-	4.0m
Comment	-	1st Choice.