Home Office

Emergency Services Mobile
Communications Programme
Clive House
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Home Office - GOV.UK

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To whom it may concern

Emergency Services Mobile Communications Programme (ESMCP) – Request to engage and work with EE

In partnership with Government departments and other partners, the Home Office is replacing Airwave, the current communications system used by the Emergency Services, with a new system called the Emergency Services Network (ESN). ESN is a critical voice and broadband data communication system running over mobile network. A key requirement of ESN is that it continues to provide coverage for the three emergency services when the service is impacted by events such as power outages, storm damage or vandalism.

The ESMCP is responsible for delivering ESN for the three emergency services of Fire, Police and Ambulance.

To support the network, there are circa 2000 locations throughout England, Scotland and Wales that need additional power to increase resilience of the network. To achieve this EE have been instructed to install new back-up permanent power generators on circa 2000 sites across their network, therefore I ask you engage and work with EE and their appointed Contractors to deliver this time and mission critical service. It will allow the Emergency Services to operate within your location and keep themselves and the public safe in the execution of their duties.

If you require any further information, please do not hesitate to contact the Coverage Resilience Lead Miles Caine – [redacted]

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Emergency Services Mobile Communications Programme – Public Safety Group

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